



# Cultivating Fairness on Campus

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office



Independent. Confidential. Impartial.

The Office of the Ombudsperson for Students is an independent, confidential and impartial resource to ensure students are treated fairly.

## WE CAN:

- **Identify and explain** relevant UBC policies and procedures
- **Explore options** on how best to proceed and make effective referrals
- **Provide guidance** to help plan strategies
- **Clarify goals** and promote problem-solving
- **Empower students** to deal directly and effectively with their concerns
- **Facilitate** discussions and use informal channels to seek resolution
- Give sound, practical **advice**
- **Listen** and provide an objective perspective



[www.ombudsoffice.ubc.ca](http://www.ombudsoffice.ubc.ca)